Bhandar nor have any purchases been made from either Ashok Masala Company after is was banned or from Spices Products India Ltd.

बिहार में नवयुवकों के लिए सिविल सेवा परीक्षा के लिए प्रशिक्षण

1486. **श्री एस० एस० अहलुवालिया :** क्या **प्रधान मंत्री** यह बताने की कृपा करेंगे कि :

(क) पिछले पांच वर्षों के दौरान सिविल सेवा परीक्षा में बिहार के अर्हता प्राप्त और चयन किए गए परीक्षार्थियों का ब्यौरा क्या है;

(ख) इस अवधि के दौरान उक्त परीक्षा को राष्ट्रीय आसत में बिहार का प्रतिनिधित्व कितना रहा; और

(ग) क्या सरकार बिहार में शिक्षा क्षेत्र के पिछड़ेपन का ध्यान में रखते हुए इस राज्य के युवकों को सिविल सेवा परीक्षा में अर्हता प्राप्त करने के लिए मदद करने हेतु बिहार में प्रशिक्षण सुविधाएं उपलब्ध कराने का विचार रखती है ?

कार्मिक, लोक शिकायत तथा पेंशन मंत्रालय में राज्य मंत्री (श्रीमती मार्ग्रेट आल्वा) : (क) और (ख) सरकारी सेवा में प्रवेश के लिए अवसरों की समानता संबंधी संवैधानिक प्रावधानों के संदर्भ में अखिल भारतीय सेवाओं में राज्यवार/क्षेत्रवार प्रतिनिधित्व के ब्यौरे केंद्रीकृत रूप से मानिटर नहीं किए जाते ।

(ग) चूंकि शिक्षा राज्य का विषय है इसलिए यह बिहार सरकार पर निर्भर करता है कि वह सिविल सेवा परीक्षा में बैठने वाले बिहार के उम्मीदवारों के लिए पर्याप्त प्रशिक्षण सुविधाएं उपलब्ध करवाएं ।

Increase in the reservation quota for jobs for SC/ST

1487. SHRI RADHAKISHAN MALAVIYA : Will the PRIME MINISTER be pleased to state :

(a) whether it is a fact that the National Convention of SC/ST Members of Parliament and State Legislatures have demanded increase in the reservation quota for employment as per the population; and

(b) whether Government are considering this demand and if so, the action taken/proposed to be taken in this regard ?

THE MINISTER OF STATE IN THE MINISTRY OF PERSONNEL, PUBLIC GRIEVANCES AND PENSIONS (SMT. MARGARET ALVA) : (a) Yes, Sir.

(b) In accordance with the judgement of the Supreme Court in the case of Indira Sawhney and others Vs. Union of India and others, the reservations contemplated under Article 16(4) of the Constitution should not exceed of 50% of vacancies arising in a year. Reservation to the extent of 27% of the vacancies have been provided under Article 16(4) to other Backward Classes by orders issued on 8th September, 1993. This is in addition to the reservations already provided, under Article 16(4), to SC and ST. Any further increase for SC/ST, based on the population would cross this 50% limit. This would not be permissible according to the Law.

Penalty for non-supply of required quantity of material

1488. MAULANA OBAIDULLAH KHAN AZMI : Will the PRIME MINISTER be pleased to state :

(a) whether it is a fact that the firms not supplying the required quantity of material can be penalised by the management of Kendriya Bhandar, as per terms and conditions laid down in the tenders/agreements of contract;

(b) whether it is also a fact that only the Golden Masala Co. has so far been penalised for non-supply of the required quantity, whereas on the same charge the companies like Spices Trading Corporation (Shudh Masala Bhandar) and Ashok Masala Co. had been favoured by the General Manager, Kendriya Bhandar, instead of imposing penalties against them;

(c) if so, the details thereof; and

(d) the action Government propose to take in the matter ?

THE MINISTER OF STATE IN THE MINISTRY OF PERSONNEL, PUBLIC GRIEVANCES AND PENSIONS (SMT. MARGARET ALVA) : (a) Yes, Sir.

(b) No penalty has been enforced on M/s Golden Masala Co. No other firm including Spices Trading Corporation has been penalised during the period January, 92 to January, 93. Ashok Masala Co. was, however, banned, as a sample of Kali Mirch supplied by them failed to pass PFA test. It is ensured that no favour is done to any particular firm.

(c) and (d) Do not arise.

Arrangements for hearing public grievances

1489. MAULANA OBAIDULLAH KHAN AZMI : Will the PRIME MINISTER be pleased to state :

(a) whether it is a fact that instructions are already in force for observing Wednesday as meetingless day and Officers of the rank of Deputy Secretary and above are required to be available in their seats from 10 AM to 1 PM to receive and hear Public grievances on that day;

(b) whether it is a fact that no wide publicity has been given through newspapers for information of Public about the same till date;

(c) whether it is also a fact that the General Manager, Kendriya Bhandar, has fixed the time for the purpose from 3.00 P.M. to 5 P.M. onWednesdays in violation of the instructions. issued by Government; and

(d) if so, the reasons therefor and the action Government propose to take in this regard ?

THE MINISTER OF STATE IN THE MINISTRY OF PERSONNEL PUBLIC GRIEVANCES AND PENSIONS (SMT. MARGARET ALVA) : (a) to (d) Govt. Instructions are in force for observing Wednesday as meetingless day and Officers of the rank of Deputy Secretary and above are required to be available in their seats from 10.00 A.M. to 1.00 P.M. to receive and hear Public grievances on that day.

The Kendriya Bhandar is a Cooperative Society registered under the Delhi Cooperative Societies Act, 1972 and is also governed by the Delhi Shops and Establishments Act, 1954. As such, the above instructions of the Government of India are not applicable to Kendriya Bhandar. However, in conformity with the spirit of the Government instructions about receiving and hearing of public grievances, the suppliers can meet the General Manager and other officers of Kendriya Bhandar with prior appointment any time and without prior appointment, on Wednesdays between 3.00 PM to 5.00 PM. This timing has been prescribed in view of the convenience of the suppliers who normally come to collect their cheques and for various other purposes during this time. This fact is widely known as the suppliers regularly visit Head Office and are aware of this arrangement which is displayed prominently at conspicuous places at Head Office. For any urgent work, the supplier can meet the General Manager or any other officer any time, generally with prior appointment. As regards customers as their grievances are confined to the Management of the stores, complaint/suggestion Books have been provided in all the stores for writing their complaints/suggestions which are promptly attended to. Though generally, the customers do not come to the Head Office for meeting the General Manager or any other officer, yet any customer desirous of talking over telephone or meeting an officer, does so without any undue restriction on this count. Further as regards shareholders, who are Government employees or employees of autonomous bodies etc., their entry is open any time during working hours. In view of the above, no action is required to be taken by the Govt.

Complaints received by the management of Kendriya Bhandar

1490. MAULANA OBAIDULLAH KHAN AZMI : Will the PRIME MINISTER be pleasec to state :

(a) whether it is a fact that provision for acknowledging the receipt of suggestions/complaints, exists in the Central Secretariat Manual of Office Procedure;

(b) whether it is also a fact that officers in the management of Kendriya Bhandar are not aware about the said provisions and are in the habit of not sending acknowledgements to the complaints/suggesttions received from public for redressal, not to talk of taking action on them; and